

**HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 102
OF HARRIS COUNTY, TEXAS**

June 22, 2009

Subject: **REQUEST FOR VOLUNTARY WATER CONSERVATION**

Dear Customer:

Due to the hot and dry weather conditions, the Board of Directors hereby requests that you practice water conservation measures, both indoors and outdoors.

Following are the guidelines that we would like you to follow for outdoor water use, including but not limited to lawn and garden watering, car washing, and window washing:

- (1) Customers with even-numbered addresses should use water outdoors only on Wednesdays and Sundays, and Customers with odd-numbered addresses should use water outdoors only on Tuesdays and Saturdays. In the event no street address exists, users living on the north and west side of a street should use water outdoors only on Wednesdays and Sundays and Customers on the south and east side of a street should use water outdoors only on Tuesdays and Saturdays. Please do not use water outdoors on Mondays.
- (2) On your designated watering days, do not use water outdoors between the hours of 6:00 a.m. and 10:00 a.m. and between the hours of 6:00 p.m. and 10:00 p.m.
- (3) Those responsible for watering common areas such as green belts, esplanades, and sports fields should only irrigate these areas on Mondays and Fridays.

If voluntary conservation measures are not successful in reducing the demand on the District's water system, the Board will consider instituting mandatory measures. The mandatory measures will include, at a minimum, the limitations on outdoor water usage listed above. If more stringent measures are required, outdoor watering will be limited to the use of a hand-held hose with a manual on-off nozzle. In a severe drought situation, outdoor watering will be prohibited altogether and a surcharge will be placed on any excess indoor water usage. If mandatory measures are instituted, violation of the water use restrictions could result in termination of water service.

The Board of Directors appreciates your cooperation and perseverance during this period of hot and dry weather. When the conditions have improved, we will notify you as to when you can return to normal usage.

Very truly yours,

Board of Directors